



Atty. Doc. No.: NYNEX-27/CIP3(96-21CIP3)

**DECLARATION AND  
POWER OF ATTORNEY**  
(Utility Patent Application)

As a below named inventor, I hereby declare:

My residence, post office address and citizenship are as stated below next to my name,

I believe I am the original, first and sole inventor (if only one name is listed below) or an original, first and joint inventor (if plural names are listed below), of the subject matter which is claimed and for which a patent is sought on the invention entitled:

**METHODS AND APPARATUS FOR AUTOMATING THE SERVICING OF TELEPHONE  
CALLS INCLUDING CALLS REQUESTING DIRECTIONAL AND/OR OTHER TYPES  
OF INFORMATION**

the specification of which:

\_\_\_ is attached hereto  
xx was filed on September 17, 1998 as Application Serial  
No. 09/154,965 with amendment(s) filed \_\_\_\_\_  
\_\_\_ was filed as PCT international application:  
serial number \_\_\_\_\_ on \_\_\_\_\_  
and was amended under PCT Article 19 on \_\_\_\_\_

I hereby state that I have reviewed and understand the contents of the above-identified specification, including the claims, as amended by any amendment referred to above.

I acknowledge the duty to disclose information which is material to the patentability of this application in accordance with Title 37, Code of Federal Regulations section 1.56.

I hereby claim foreign priority benefits under Section 119 of Title 35, United States Code for the above-identified US patent application based on the patent or inventor's certificate identified below and having a filing date before that of the US patent application for which priority is claimed:

<u>Application No</u>	<u>Country</u>	<u>Filing Date</u>	<u>Priority Claimed under 35 USC 119</u>
<b>None</b>			

I hereby claim the benefit under Section 120 and/or Section 119(e) of Title 35 of the United States Code of any United States application(s) listed below and, insofar as the subject matter of each of the claims of this application is not disclosed in the prior United States application in the manner provided by Section 112 of Title 35 of the United States Code, I acknowledge the duty to disclose material information, as defined in Section 1.56 of Title 37 of the Code of Federal Regulations, which occurred between the filing date of the prior application and the national or PCT international filing date of this application:

<u>Application Serial No.</u>	<u>Filing Date</u>	<u>Status</u>		
		<u>Patented</u>	<u>Pending</u>	<u>Abandoned</u>
S.N. 60/059,081	Sept. 16, 1997			
S.N. 09/154,014	Sept. 16, 1998			

Power of attorney:

As a named inventor, I hereby appoint:

Peter L. Michaelson (Reg. No. 30,090)  
Robert M. Wallace (Reg. No. 29,119)  
John C. Pokotylo (Reg. No. 36,242)  
Michael P. Straub (Reg. No. 36,941)  
Jeremiah G. Murray (Reg. No. 20,533)  
John T. Peoples (Reg. No. 28,250)  
Ronald L. Drumheller (Reg. No. 25,674)  
Edward M. Fink (Reg. No. 19,640)

as my attorneys to prosecute this application and to transact all business in the United States Patent and Trademark Office in connection therewith.

Direct all correspondence to Customer Number 007265 at the following address:

MICHAELSON & WALLACE  
Parkway 109 Office Center  
328 Newman Springs Road  
P.O. Box 8489  
Red Bank, New Jersey 07701.

Direct all telephone calls to: (732) 530-6671.

I hereby declare that all statements made herein of my own knowledge are true and that all statements made on information and belief are believed to be true; and further that these statements were made with the knowledge that willful false statements and the like so made are punishable by fine or imprisonment, or both, under Section 1001 of Title 18 of the United States Code and that such willful false statements may jeopardize the validity of the application or any patent issued thereon.

First inventor:

Full name: Reding Craig \_\_\_\_\_  
                    last                    first                    middle  
Residence address: 289 Erie Avenue \_\_\_\_\_  
                                    street  
                                    Midland Park, NJ 07432 US  
                                    city, state, zip code                    country  
Post Office address: same \_\_\_\_\_  
                                    post office & box number  
                                    \_\_\_\_\_  
                                    city, state, zip code                    country  
Citizenship: United States \_\_\_\_\_  
                                    country

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

Second inventor:

Full name: Aartsen Menno \_\_\_\_\_  
                    last                    first                    middle  
Residence address: 4615 23rd Road North \_\_\_\_\_  
                                    street  
                                    Arlington, VA 22207-3508 US  
                                    city, state, zip code                    country  
Post Office address: same \_\_\_\_\_  
                                    post office & box number  
                                    \_\_\_\_\_  
                                    city, state, zip code                    country  
Citizenship: Netherlands \_\_\_\_\_  
                                    country

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

Third inventor:

Full name: Amberger Lisa M.  
last first middle  
Residence address: 11-7 Nicole Circle  
street  
Ossining, NY 10562 US  
city, state, zip code country  
Post Office address: same  
post office & box number  
city, state, zip code country  
Citizenship: United States  
country

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

Fourth inventor:

Full name: Carlson Constance \_\_\_\_\_  
last first middle  
Residence address: RR1  
street  
Clinton Corners, NY 12514 US  
city, state, zip code country  
Post Office address: RR1, Box 102  
post office & box number  
Clinton Corners, NY 12514 US  
city, state, zip code country  
Citizenship: United States  
country  
Signature: Constance Carlson  
Date: 11/18/98

Fifth inventor:

Full name: Levas Suzi  
                    last                      first                      middle  
Residence address: 175 Avalon Gardens  
                                    street  
                                    Nanuet, NY 10954 US  
                                    city, state, zip code                      country  
Post Office address: same  
                                    post office & box number  
                                    \_\_\_\_\_  
                                    city, state, zip code                      country  
Citizenship: United States  
                                    country

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

Sixth inventor:

Full name: Metaxas Mike  
                    last                      first                      middle  
Residence address: 48-05 216th Street  
                                    street  
                                    Bayside, NY 11364 US  
                                    city, state, zip code                      country  
Post Office address: same  
                                    post office & box number  
                                    \_\_\_\_\_  
                                    city, state, zip code                      country  
Citizenship: United States  
                                    country

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

Seventh inventor:

Full name: Stein Jan \_\_\_\_\_  
                  last                   first                   middle  
Residence address: 54 East Lake Road \_\_\_\_\_  
                                  street  
                                  Danbury, CT 06811 US  
                                  city, state, zip code                   country  
Post Office address: same \_\_\_\_\_  
                                  post office & box number  
                                  \_\_\_\_\_ country  
                                  city, state, zip code  
Citizenship: United States \_\_\_\_\_  
                                  country

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

Eighth inventor:

Full name: Tanuku Rao \_\_\_\_\_  
                  last                   first                   middle  
Residence address: 12 Blue Herdon Road \_\_\_\_\_  
                                  street  
                                  Nanuet, NY 10954 US  
                                  city, state, zip code                   country  
Post Office address: same \_\_\_\_\_  
                                  post office & box number  
                                  \_\_\_\_\_ country  
                                  city, state, zip code  
Citizenship: India \_\_\_\_\_  
                                  country

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

Full name: Turner Thea   
                   last                  first                  middle

Residence address: 1303 East Algonquin Road  
                                   street  
                                   Schaumburg, IL 60196 US  
                                   city, state, zip code                  country

Post Office address: same  
                                   post office & box number

                                                                       
                                   city, state, zip code                  country

Citizenship: United States  
                                   country

Signature:                                   

Date:                                   

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Citizenship: United States \_\_\_\_\_  
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Signature: \_\_\_\_\_

Date: \_\_\_\_\_

Second inventor:

Full name: Aartsen Menno EUGENE  
                    last                    first                    middle  
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                                    city, state, zip code                    country  
Citizenship: Netherlands \_\_\_\_\_  
                                    country

Signature: Menno Eugene Aartsen

Date: November 12, 1998

Third inventor:

Full name: Amberger Lisa M.  
                    last                      first                      middle  
Residence address: 11-7 Nicole Circle  
                                    street  
                                    Ossining, NY 10562 US  
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Citizenship: United States  
                                    country

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

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Full name: Levas Suzi \_\_\_\_\_  
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                                    \_\_\_\_\_ country  
                                    city, state, zip code  
Citizenship: India \_\_\_\_\_  
                                    country

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

Full name:	Turner	Thea	
	last	first	middle
Residence address:	1303 East Algonquin Road		
	street		
	Schaumburg, IL	60196	US
	city, state, zip code		country
Post Office address:	same		
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Citizenship:	United States		
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John T. Peoples (Reg. No. 28,250)  
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Edward M. Fink (Reg. No. 19,640)

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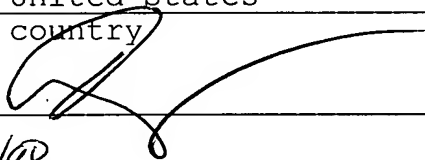
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                    last                      first                      middle  
Residence address: 289 Erie Avenue  
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                                    Midland Park, NJ 07432 US  
                                    city, state, zip code                      country  
Post Office address: same  
                                    post office & box number  
    
                                    city, state, zip code                      country  
Citizenship: United States  
                                    country  
Signature:   
Date: 12/2/98

Second inventor:

Full name: Aartsen Menno                       
                    last                      first                      middle  
Residence address: 4615 23rd Road North  
                                    street  
                                    Arlington, VA 22207-3508 US  
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Post Office address: same  
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Citizenship: Netherlands  
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Signature:                                       
Date:

Third inventor:

Full name: Amberger Lisa M.  
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                                    city, state, zip code                      country  
Citizenship: United States  
                                    country

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

Fourth inventor:

Full name: Carlson Constance \_\_\_\_\_  
                    last                      first                      middle  
Residence address: RR1  
                                    street  
                                    Clinton Corners, NY 12514 US  
                                    city, state, zip code                      country  
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Citizenship: United States  
                                    country

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

Fifth inventor:

Full name: Levas Suzi  
                    last                      first                      middle  
Residence address: 175 Avalon Gardens  
                                    street  
                                    Nanuet, NY 10954 US  
                                    city, state, zip code                      country  
Post Office address: same  
                                    post office & box number  
                                    city, state, zip code                      country  
Citizenship: United States  
                                    country

Signature: *Suzi Levas*

Date: 12/2/98

Sixth inventor:

Full name: Metaxas Mike  
                    last                      first                      middle  
Residence address: 48-05 216th Street  
                                    street  
                                    Bayside, NY 11364 US  
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Post Office address: same  
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                                    city, state, zip code                      country  
Citizenship: United States  
                                    country

Signature: *Mike Metaxas*

Date: 12/2/98

Seventh inventor:

Full name: Stein Jan   
                    last                      first                      middle  
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                                    street  
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Citizenship: United States  
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Signature: \_\_\_\_\_

Date: \_\_\_\_\_

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Citizenship: India  
                                    country

Signature: 

Date: 12/2/98

Full name:	Turner	Thea	
	last	first	middle
Residence address:	1311 Davis Street		
	street		
	Evanston, IL 60201		US
	city, state, zip code		country
Post Office address:	same		
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<b>None</b>			

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<u>Application Serial No.</u>	<u>Filing Date</u>	<u>Status</u>		
		<u>Patented</u>	<u>Pending</u>	<u>Abandoned</u>
S.N. 60/059,081	Sept. 16, 1997			
S.N. 09/154,014	Sept. 16, 1998			

Power of attorney:

As a named inventor, I hereby appoint:

Peter L. Michaelson (Reg. No. 30,090)  
Robert M. Wallace (Reg. No. 29,119)  
John C. Pokotylo (Reg. No. 36,242)  
Michael P. Straub (Reg. No. 36,941)  
Jeremiah G. Murray (Reg. No. 20,533)  
John T. Peoples (Reg. No. 28,250)  
Ronald L. Drumheller (Reg. No. 25,674)  
Edward M. Fink (Reg. No. 19,640)

as my attorneys to prosecute this application and to transact all business in the United States Patent and Trademark Office in connection therewith.

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328 Newman Springs Road  
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First inventor:

Full name: Reding Craig \_\_\_\_\_  
                    last                    first                    middle  
Residence address: 289 Erie Avenue \_\_\_\_\_  
                                    street  
                                    Midland Park, NJ 07432 US  
                                    city, state, zip code                    country  
Post Office address: same \_\_\_\_\_  
                                    post office & box number  
                                    \_\_\_\_\_  
                                    city, state, zip code                    country  
Citizenship: United States \_\_\_\_\_  
                                    country

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

Second inventor:

Full name: Aartsen Menno \_\_\_\_\_  
                    last                    first                    middle  
Residence address: 4615 23rd Road North \_\_\_\_\_  
                                    street  
                                    Arlington, VA 22207-3508 US  
                                    city, state, zip code                    country  
Post Office address: same \_\_\_\_\_  
                                    post office & box number  
                                    \_\_\_\_\_  
                                    city, state, zip code                    country  
Citizenship: Netherlands \_\_\_\_\_  
                                    country

Signature: \_\_\_\_\_

Date: \_\_\_\_\_



Third inventor:

Full name: Amberger Lisa M.  
                    last                      first                      middle  
Residence address: 11-7 Nicole Circle  
                                    street  
                                    Ossining, NY 10562 US  
                                    city, state, zip code                      country  
Post Office address: same  
                                    post office & box number  
    
                                    city, state, zip code                      country  
Citizenship: United States  
                                    country

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

Fourth inventor:

Full name: Carlson Constance  
                    last                      first                      middle  
Residence address: RR1  
                                    street  
                                    Clinton Corners, NY 12514 US  
                                    city, state, zip code                      country  
Post Office address: RR1, Box 102  
                                    post office & box number  
                                    Clinton Corners, NY 12514 US  
                                    city, state, zip code                      country  
Citizenship: United States  
                                    country

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

Fifth inventor:

Full name: Levas Suzi  
                    last                      first                      middle  
Residence address: 175 Avalon Gardens  
                                    street  
                                    Nanuet, NY 10954 US  
                                    city, state, zip code                      country  
Post Office address: same  
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                                    \_\_\_\_\_  
                                    city, state, zip code                      country  
Citizenship: United States  
                                    country

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

Sixth inventor:

Full name: Metaxas Mike  
                    last                      first                      middle  
Residence address: 48-05 216th Street  
                                    street  
                                    Bayside, NY 11364 US  
                                    city, state, zip code                      country  
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                                    \_\_\_\_\_  
                                    city, state, zip code                      country  
Citizenship: United States  
                                    country

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

Seventh inventor:

Full name: Stein Jan  
last first middle  
Residence address: 54 East Lake Road  
street  
Danbury, CT 06811 US  
city, state, zip code country  
Post Office address: same  
post office & box number  
city, state, zip code country  
Citizenship: United States  
country

Signature: 

Date: 11/14/98

Eighth inventor:

Full name: Tanuku Rao  
last first middle  
Residence address: 12 Blue Herdon Road  
street  
Nanuet, NY 10954 US  
city, state, zip code country  
Post Office address: same  
post office & box number  
city, state, zip code country  
Citizenship: India  
country

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

Full name: Turner Thea  
                     last                      first                      middle

Residence address: 1303 East Algonquin Road  
                                     street  
                                     Schaumburg, IL 60196 US  
                                     city, state, zip code                      country

Post Office address: same  
                                     post office & box number

                                      
                                     city, state, zip code                      country

Citizenship: United States  
                                     country

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

-7-



**DECLARATION AND  
POWER OF ATTORNEY**  
(Utility Patent Application)

As a below named inventor, I hereby declare:

My residence, post office address and citizenship are as stated below next to my name,

I believe I am the original, first and sole inventor (if only one name is listed below) or an original, first and joint inventor (if plural names are listed below), of the subject matter which is claimed and for which a patent is sought on the invention entitled:

**METHODS AND APPARATUS FOR AUTOMATING THE SERVICING OF TELEPHONE  
CALLS INCLUDING CALLS REQUESTING DIRECTIONAL AND/OR OTHER TYPES  
OF INFORMATION**

the specification of which:

\_\_\_ is attached hereto  
xx was filed on September 17, 1998 as Application Serial  
No. 09/154,965 with amendment(s) filed \_\_\_\_\_  
\_\_\_ was filed as PCT international application:  
serial number \_\_\_\_\_ on \_\_\_\_\_  
and was amended under PCT Article 19 on \_\_\_\_\_

I hereby state that I have reviewed and understand the contents of the above-identified specification, including the claims, as amended by any amendment referred to above.

I acknowledge the duty to disclose information which is material to the patentability of this application in accordance with Title 37, Code of Federal Regulations section 1.56.

I hereby claim foreign priority benefits under Section 119 of Title 35, United States Code for the above-identified US patent application based on the patent or inventor's certificate identified below and having a filing date before that of the US patent application for which priority is claimed:

<u>Application No</u>	<u>Country</u>	<u>Filing Date</u>	<u>Priority Claimed</u> <u>under 35 USC 119</u>
<b>None</b>			

I hereby claim the benefit under Section 120 and/or Section 119(e) of Title 35 of the United States Code of any United States application(s) listed below and, insofar as the subject matter of each of the claims of this application is not disclosed in the prior United States application in the manner provided by Section 112 of Title 35 of the United States Code, I acknowledge the duty to disclose material information, as defined in Section 1.56 of Title 37 of the Code of Federal Regulations, which occurred between the filing date of the prior application and the national or PCT international filing date of this application:

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S.N. 60/059,081	Sept. 16, 1997			
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                    last                    first                    middle  
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Citizenship: United States \_\_\_\_\_  
                                    country

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

Second inventor:

Full name: Aartsen Menno \_\_\_\_\_  
                    last                    first                    middle  
Residence address: 4615 23rd Road North \_\_\_\_\_  
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                                    Arlington, VA 22207-3508 US  
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Citizenship: Netherlands \_\_\_\_\_  
                                    country

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

Third inventor:

Full name: Amberger Lisa M.  
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Citizenship: United States  
                                    country

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

Fourth inventor:

Full name: Carlson Constance \_\_\_\_\_  
                    last                      first                      middle  
Residence address: RR1  
                                    street  
                                    Clinton Corners, NY 12514 US  
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Citizenship: United States  
                                    country

Signature: \_\_\_\_\_

Date: \_\_\_\_\_



Fifth inventor:

Full name: Levas Suzi  
                    last                      first                      middle  
Residence address: 175 Avalon Gardens  
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Citizenship: United States  
                                    country

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

Seventh inventor:

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Citizenship: United States \_\_\_\_\_  
                                    country

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

Eighth inventor:

Full name: Tanuku Rao \_\_\_\_\_  
                    last                      first                      middle  
Residence address: 12 Blue Herdon Road \_\_\_\_\_  
                                    street  
                                    Nanuet, NY 10954 US  
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Post Office address: same \_\_\_\_\_  
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                                    \_\_\_\_\_ US  
                                    city, state, zip code                      country  
Citizenship: India \_\_\_\_\_  
                                    country

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

Ninth inventor:

Full name: Turner Thea  
last first middle

Residence address: 1311 Davis Street  
street  
Evanston, IL 60201 US  
city, state, zip code country

Post Office address: same  
post office & box number  
city, state, zip code country

Citizenship: United States  
country

Signature: 

Date: 20 November 1998

NYNEX27C3DEC/25



Atty. Doc. No.: NYNEX-27/CIP3(96-21CIP3)

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                                    city, state, zip code                    country  
Citizenship: United States \_\_\_\_\_  
                                    country

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

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                    last                    first                    middle  
Residence address: 4615 23rd Road North \_\_\_\_\_  
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Signature: \_\_\_\_\_

Date: \_\_\_\_\_

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Full name: Amberger Lisa M.  
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Post Office address: same  
                                    post office & box number  
                                    city, state, zip code                      country  
Citizenship: United States  
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Signature: *Lisa M. Amberger*  
Date: 11/12/98

Fourth inventor:

Full name: Carlson Constance  
                    last                      first                      middle  
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                                    street  
                                    Clinton Corners, NY 12514 US  
                                    city, state, zip code                      country  
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Date: \_\_\_\_\_

Eighth inventor:

Full name: Tanuku Rao  
last first middle  
Residence address: 12 Blue Herdon Road  
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Signature: \_\_\_\_\_

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NYNEX27C3DEC/25